



TRI Oracle® Empirica Trace – 2012 508 Statement of Conformance

TRI is committed to providing access to all individuals—with or without disabilities—seeking information on TRI’s installation or Oracle® Empirica Trace Safety Reporting System (Trace), and repositories. To provide this information, all Trace web interfaces have been built to comply with Section 508 of the Rehabilitation Act (as amended). Section 508 requires that all individuals with disabilities (whether federal employees or members of the general public) have access to and use of information and data, comparable to that provided to individuals without disabilities, unless an undue burden would be imposed on us.

TRI ensures that the following platforms conform to Section 508 standards:

- Web interfaces for TRI’s installation of Oracle Empirica Trace Safety Reporting System

See corporate statement of conformance for TRI’s commitment to continuous support.

HHS Section 508 Product Assessment – Trace

Date:	August 9, 2002 , reviewed April 13, 2012
Name of Product:	Empirica Trace 4.2 SP3a
Contact for more Information:	helpdesk@tech-res.com accessible_ww@oracle.com

Empirica Trace (running on Oracle 10.2.1.4 Release 2 Enterprise) Minimum Version: 4.2 SP1
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Empirica Trace is coded to meet the standards of Section 508 subject to the remarks in the Details below.

The following components of the underlying Trace application framework (i.e. Oracle10gAS) do not expose a user interface: BC4J, OC4J, mod_odav, Ultra Search, Syndication Server and mod_ossl.

Oracle has developed a script to facilitate JAWS Screen Reader usage with SQL*Plus, and is available on OTN or by request.

Summary Table Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supported. Please refer to the attached VPAT.	
Section 1194.22 Web-based internet information and applications	Supported. Please refer to the attached VPAT.	
Section 1194.23 Telecommunications Products	Not applicable	Trace is not considered a telecommunications product.

Section 1194.24 Video and Multi-media Products	Not applicable	Trace does not use multimedia
Section 1194.25 Self-Contained, Closed Products	Not applicable	Trace is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not applicable	Trace is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supported. Please refer to the attached VPAT.	
Section 1194.41 (a) Information, Documentation and Support	Supported. Please refer to the attached VPAT.	

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported.	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported.	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported.	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported.	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported.	

Criteria	Supporting Features	Remarks and explanations
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported.	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	Trace does not use animation.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	Trace does not use flashing controls or text.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported.	

**Section 1194.22 Web-based Internet information and applications - Detail
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported.	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Trace contains no multimedia elements
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported.	

Criteria	Supporting Features	Remarks and explanations
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Server-side image maps are not used within Trace.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Client-side image maps are not used within Trace.
(g) Row and column headers shall be identified for data tables.	Supported.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supported.	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supported.	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supported.	
(m) When a web page requires that an applet, plug-in or other	Not Applicable	Trace does not use applets or plug-ins.

Criteria	Supporting Features	Remarks and explanations
application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).		
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported.	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported.	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Trace does not use timed responses.

**Section 1194.31 Functional Performance Criteria - Detail
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Subject to the information provided in this document, this product has been coded to meet the applicable technical provisions of the 508 standards.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Subject to the information provided in this document, this product has been coded to meet the applicable technical provisions of the 508 standards.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be	Not Applicable	There is no reliance on sound.

provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided		
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	There is no reliance on sound.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	There is no reliance on speech input.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	Subject to the information provided in this document, this product has been coded to meet the applicable technical provisions of the 508 standards.

**Section 1194.41 Information, Documentation, and Support - Detail
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	Support documentation for this product is available in accessible electronic format on the Empirica Trace portal and on the installation media. Documentation is also available through publishers website @ Liquent Lounge.
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Publisher purchased by Oracle Corporation. Information about accessibility features of Oracle products is available in HTML format at www.oracle.com/accessibility .
1194.41 (c) Support Services for products shall accommodate the communication needs of end-	Supported	TRI's support services can use instant messaging (IM) to assist customers who are hearing impaired. Furthermore, TRI support can use

users with disabilities.		<p>Nextalk.net to provide teletypewriter (TTY) service for these customers who cannot access IM tools.</p> <p>This service is available Monday through Friday 8:00 A.M. to 7:00 P.M. EST.</p> <p>Publisher (Oracle) portfolio of service offerings provide two basic customer interfaces: the Internet, using MetaLink, or the phone. Publisher provides access to electronic support via MetaLink and telephone. TTY access is available using 1-800-446-2398 for technical questions and 1-800-446-2330 for non-technical questions.</p>
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